Plant availability	
Fossil	80.07%
Nuclear	91.55%
Hydro	80.93%
Combustion Turbine	91.62%
Co-Generation	87.22%
Combined Cycle	92.79%

Territorial sales 2018

Total revenue	\$5,576,551,622.39	
Residential	41.87%	\$2,335,175,722.48
Commercial	28.30%	\$1,578,302,582.54
Industrial	25.61%	\$1,428,119,858.97
Resale	3.76%	\$209,460,317.68
Other	0.46%	\$25,493,140.72

Kilowatt-hour sales 2018

TOLAT KWIT SAIES		39,002,310,904
Industrial	38.99%	23,005,571,291
Residential	31.57%	18,626,137,579
Commercial	23.50%	13,867,963,181
Resale	5.62%	3,316,323,721
Other	0.32%	186,521,212

Other important information

Automated Power Outage Reporting: 1-800-888-APCO (2726)

Customer Service (statewide): 1-800-245-2244

> Business Service Center: 1-888-430-5787

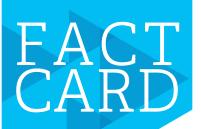
Electrical Safety Information and to Schedule Presentations: 1-800-806-SAFE (7233)

Reservoir Information System: apcShorelines.com

Purchase Appliances: smartneighbor.com/collections/ appliances

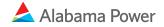
Appliance Sales and Service: 1-888-447-6278

> Internet: alabamapower.com



2019

Figures are complete for 2018



Customers		
Total		1,480,476
Residential	86.02%	1,273,526
Commercial	13.51%	200,032
Other*	0.47%	6,918

*includes 6,158 industrial customers

Employees	6,650	
Retirees	5,753	
How our total revenues were spent in 2018		
Fuel and purchased power	28.23%	
Other operation and maintenance	27.23%	
Depreciation and amortization	12.44%	
Federal, state and local taxes	11.08%	
Interest charges and preferred stock dividends	5.86%	
Earnings available for common dividends and earnings retained in the business	15.16%	

Power Delivery	
Total poles and towers	1,570,430
Total transmission	
Towers	10,510
Poles	112,500
Total distribution	
Towers	4
Poles	1,447,416
Miles of line	
Total	84,821
Transmission	10,654
Distribution	74,167
Service reliability	
2018	99.98%
2017	99.98%

Service territory: 45,000 square miles

Total nameplate capacity: 11,815 megawatts

Generation (kilowatt-hours) percentages*

•	
Coal	48.41%
Nuclear	22.64%
Oil and Gas	21.54%
Hydro	7.41%

*Includes 50 percent of SEGCO units 1-4, A output



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